

Water Quality

At West Valley Water District, our mission is to provide a reliable, safe drinking water supply to meet our customers' present and future needs at a reasonable cost and to promote water-use efficiency and conservation.

For more information about our water quality, please view our Water Quality Report at www.wvwd.org/waterquality.



CONTACT US!

(909) 875-1804

855 W. Baseline Rd. Rialto, CA 92376

BUSINESS HOURS:

Monday, Wednesday-Friday:

8 a.m.- 5:30 p.m.

Tuesday: 9 a.m. - 5 p.m.



FLUSHING PROGRAM

Learn how West Valley Water District engages in routine flushing to ensure we deliver high quality water to our customers.

FOLLOW US!



FLUSHING PROGRAM

West Valley Water District (WVWD) flushes pipes throughout the WVWD service area to meet requirements from the State Water Resources Control Board Division of Drinking Water.

WHAT IS FLUSHING?

Flushing involves running water at high speeds through hydrants and blow off valves. Flushing is necessary to remove sediment in water pipelines and improves the lifespan of the infrastructure.

WHY IS FLUSHING BENEFICIAL?

- Reduces damage from corrosion and prevents bacteria growth by pushing water through pipelines at high speed.
- Removes sediment and mineral deposits that can affect water taste, color, and odor.
- Ensures that hydrants and valves will work properly to better respond during emergencies.

HOW WILL IT IMPACT SERVICE?

Water service will not be shut off during flushing. You may experience a temporary reduction in water pressure by up to 50%. Your water quality will not be affected, and it is safe to drink water from your tap during flushing.

WHAT ABOUT THE DROUGHT?

The District continues to engage in water conservation and when water is flushed at this velocity and volume, it seeps back into the groundwater supply to minimize water loss. We only release the optimal amount of water to sufficiently flush pipelines.

KEEPING YOU INFORMED



Flushing will take place during our normal business hours of **7:30 a.m. to 5:30 p.m.** We will not need access to your home during flushing.

You may notice temporary discoloration or sediment in the water, which may stain laundry. If you see flushing happening on your street and experience discolored water, we recommend refraining from doing laundry during that time to avoid stains.

You may also check our website **www.wvwd.org** and social media for updates.

AFTER FLUSHING

If you experience discolored water, you may need to flush your internal plumbing. To do this, run your outdoor water faucet (such as your front hose bib) or a cold-water faucet without a filter (so your filter doesn't clog) until water is clear, then run the rest of your cold-water faucet in your home until the water is clear.

If you have any additional questions, do not hesitate to contact us at **(909) 875-1084**

